



# DEAR PRESCRIBER, MILITARY PHARMACIES ACCEPT ELECTRONIC PRESCRIPTIONS

## Search for Military Pharmacies by Using “DoD SITE NAME PHARMACY”

- All military pharmacies that accept electronic prescriptions start with “DoD” and are published by Surescripts® electronic prescribing network.

View eRx enabled pharmacies at:  
[www.health.mil/eRx](http://www.health.mil/eRx)

## Save Time and Help Prevent Medication Errors

- Electronic prescriptions travel instantaneously from your office to our military pharmacies.
- The electronic prescription process adds increased patient safety by preventing medication errors.

## Save Your Patients Time and Money

- Save patients an extra trip to the pharmacy by sending their prescriptions electronically.
- There is a \$0 copay for all formulary drugs at military pharmacies.

View the TRICARE Formulary at:  
[www.tricare.mil/pharmacyformulary](http://www.tricare.mil/pharmacyformulary)



### Reminders

- ✓ Tell your patients to let our pharmacy staff know that their prescription was sent electronically from your office.
- ✓ NEW! You can now E-prescribe controlled substances to some military pharmacies.\* Visit [www.health.mil/eRx](http://www.health.mil/eRx) to see a list of participating pharmacies.

\*All controlled substance prescriptions shall be dated and signed the day they're issued. The prescription includes the name and address of the patient, drug name, strength, dosage form, quantity prescribed, and directions for use. It'll also have the name, address and registration number of the patient's provider.



### Send prescriptions to:

Department of Defense (DoD) Electronic Prescribing  
Pharmacy Name (Please format: “DoD *SITE NAME HERE* PHARMACY”)

Pharmacy Phone Number

Pharmacy NCPDP/NPI Number

Military Pharmacy Formulary Location

This Military Pharmacy **Does** **Does Not** Accept  
Electronic Prescriptions for Controlled Substances.



# Electronic Prescribing to Military Pharmacies: Frequently Asked Questions

## How can providers' offices assist in improving patient safety and decreasing the number of clarification calls received?

Help improve patient safety and decrease the number of clarifications calls by transmitting as much patient-specific and unique data as possible in the electronic prescription. TRICARE patient identifiers include the sponsor's Social Security number (SSN), Department of Defense (DoD) identification (ID) number, or DoD Benefits Number (DBN). Other key attributes include the National Drug Code (NDC) for the drug and National Provider Identifier (NPI) number for the prescriber.

## Which TRICARE patient identifiers can my office send for electronic prescriptions?

Many health insurance plans use different numbers for medical (non-pharmacy) and pharmacy-specific billing, and your software vendor may support this. For electronic prescription submissions, please use the legacy 9-digit SSN (not on the new ID cards) or the 10-digit DoD ID, which is located on the new ID cards (see figures at right). The 11-digit DBN may be available for use in electronic prescriptions in the future, but will not be available for use in the near term.

## How can I find out what is being transmitted and where to enter this data?



The reference documentation that came with the software your office uses to transmit electronic prescriptions may answer these questions. If a review of the documentation does not answer your questions, contact your software vendor help desk for further clarification.

## What are the differences among TRICARE patient identifiers?

To improve patient privacy, TRICARE is transitioning from the 9-digit SSN to the 11-digit DBN for medical (non-pharmacy) claims submissions. The newly formatted military and family member identification cards do not have the 9-digit SSN. In its place, they have the 10-digit DoD ID, which is not to be used for TRICARE medical (non-pharmacy) billing.



**CAC**

DBN (only on cards that convey DoD benefits)



DoD ID Number

**All Other Cards**



Cardholder SSN replaced by a DoD ID number

DBN (only on cards that convey DoD benefits)

